

Chat log from Transformation Tuesday, February 27, 2024,

National Demonstration to Reinvent Nursing Homes: The Great Challenge

14:05:27 From David Richardson : Warm greetings from the unceded land of the Coast Salish people and specifically the Musqueam people- AKA Richmond BC 🇨🇦. Glad to be here from Advocacy for Aging BC

14:08:27 From Frances Zainoeddin : "Ageing is cool - Everyone is doing it!" (Carole Agengo, HelpAge International)

14:08:41 From Susie Singer Carter : Reacted to ""Ageing is cool - Ev..." with ❤️

14:08:43 From Michelle Arnot : Welcome to all -- please put your questions here

14:09:48 From Michelle Arnot : Reacted to ""Ageing is cool - Ev..." with ❤️

14:10:50 From Alex (Senator Persaud's Office) : Good Afternoon All, my name is Alex and I will be presenting Sen. Persaud (District 19) for this meeting. If you have any questions or statements for her, you may direct them towards me. Our office's contact is as follows:

Office Number: 718-649-7653

Email: Persaud@nyseante.gov

14:11:07 From jenine ferrari : Reacted to ""Ageing is cool - Ev..." with ❤️

14:11:42 From Michelle Arnot : Thank you for attending Alex -- we would like to continue the conversation with Sen. Persaud

14:11:46 From Jack Kupferman : Alex, we look forward to collaborating with you and Sen. Persaud.

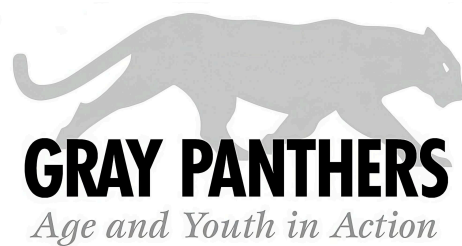
14:11:54 From Alex (Senator Persaud's Office) : Reacted to "Thank you for attend..." with ❤️

14:11:56 From Agnes Kariuki : Good evening everyone, am Agnes kariuki from kibera daycare center for the elderly in Kenya

14:12:01 From Alex (Senator Persaud's Office) : Reacted to "Alex, we look forwar..." with ❤️

14:12:09 From Carrie Leljedal : Alex, thank you for joining us and for being willing to take questions on behalf of the senator.

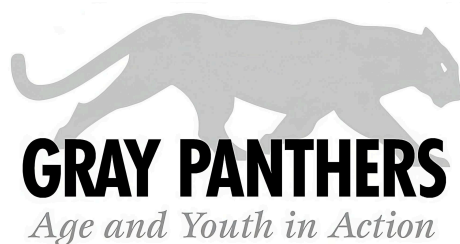
14:12:15 From Michelle Arnot : Agnes, thank you for joining



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- 14:12:20 From Alex (Senator Persaud's Office) : Reacted to "Alex, thank you for ..." with ❤️
- 14:14:21 From Sharon Wallace : Reacted to ""Ageing is cool - Ev..." with ❤️
- 14:16:56 From Sharon Wallace : Hi all from a small rural town in upstate NY. So happy to see so many people from all over the place and how young you all look!
- 14:17:12 From Michelle Arnot : Sharon Wallace, great to have you here
- 14:17:18 From Karen Klink : What a shame! Only 1 Green House in California! Embarrassing really!
- 14:17:37 From Joan Cavanaugh, CSW : Hi from Howell Senior Center, NJ.
- 14:17:58 From Michelle Arnot : Welcome Joan Cavanaugh
- 14:18:48 From MICHAEL WASSERMAN : Despite the shift over the last few decades for hospital length of stay to skilled nursing there has not been a concomitant shift in funding percentage. Also hospital admissions from long term care could be reduced with improved systems and care. Anne's presentation is spot on! We CAN do better!
- 14:19:11 From Karen Klink : Reacted to "Despite the shift ov..." with 👍
- 14:19:26 From David Richardson : Reacted to "Despite the shift ov..." with 👍
- 14:19:39 From Carrie Leljedal : Reacted to "Despite the shift ov..." with 👍
- 14:20:17 From Claudia Bruce : Thank you, Anne. There is little to no oversight by the Green House Project of LTC homes that have been developed. Our local Green House in Kalkaska, Michigan has not succeeded because administrators and staff have not "bought in" to the concept.
- 14:21:24 From Anne Montgomery : Let's study Green Houses intensively -- what makes them work and what the barrier are. We can do case studies!
- 14:21:30 From Joe Angelelli : Reacted to "Despite the shift ov..." with 👍
- 14:22:04 From Peg Graham : Anne, would love to touch base, been doing a lot of research into Senior Housing sector on this VERY question. Have Phase II Small Business Innovation Research funding to explore value-based care framework, interacting with Key Opinion Leaders . . .



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14:22:05 From Muse Omar : Hi everyone, I am Muse Omar, President of Somali HelpAge Association, non profit civil society organization based in Mogadishu,Somalia that advocate for older persons and provide support and promote social wellbeing of older persons

You can reach us

somalihelpage.org

14:22:11 From Jonas Weitzman : So beautifully simple and logically obvious, @Anne Montgomery. Thank you for championing this plan. Our modern day Einstein!

14:22:20 From Susie Singer Carter : Thank You , Anne. Do Greenhouse Homes have a regulatory system in place? My concern is we need rigorous guardrails and oversight to make sure that money is not misspent just in a different way.

14:22:35 From Joe Angelelli : Reacted to "So beautifully simpl..." with 👍

14:23:07 From Michelle Arnot : Nice to have you here, Muse Omar -- welcome

14:23:40 From jenine ferrari : Reacted to "Alex, thank you for ..." with ❤️

14:23:46 From Carrie Leljedal : The green houses would be required the same licenses and regulations as a regular skilled nursing

14:23:48 From Muse Omar : Reacted to "Nice to have you her..." with ❤️

14:24:09 From jenine ferrari : Reacted to "Despite the shift ov..." with 👍

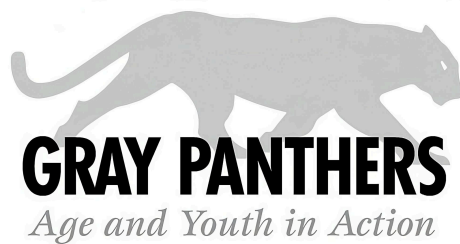
14:24:44 From jenine ferrari : Reacted to "Hi everyone, I am Mu..." with 👍

14:25:03 From michelle sabatino : Good afternoon all, Michelle Sabatino Executive Director of the Staten Island Center for independent living.

14:25:26 From Michelle Arnot : Great have Staten Island represented, Michelle Sabatino

14:25:31 From Richard Gamache : Replying to "Thank You , Anne. Do..."

Hi Susie: Greenhouses are licensed as skilled nursing homes and are regulated under the same system that currently exists for nursing homes.



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14:25:38 From Anne Montgomery : Green House homes are subject to the same oversight as all nursing homes -- and that oversight could be improved. Working on that too!

14:26:21 From MICHAEL WASSERMAN : In regards to "oversight," I would advocate for investing in education and training of all staff in what I refer to as the Geriatrics Approach to Care. The engagement of experts in geriatrics, including physicians, nurse practitioners, physician assistants, nurses, pharmacists, social workers, gerontologists, CNAs, Activities is imho more important than regulation. Let's test my hypothesis!!

14:26:39 From Claudia Bruce : @Susie Singer Carter, We contacted the Green House Project (now Pioneer) when the services at our local Green House in Kalkaska began faltering. They told us that they had no power over individual GH homes and that they could not provide any help.

14:27:12 From Joe Angelelli : Reacted to "In regards to "overs..." with 👍

14:27:47 From Kathleen McCartney : Reacted to "Despite the shift ov..." with 👍

14:28:21 From jenine ferrari : Reacted to "In regards to "overs..." with 👍

14:29:05 From Dee Caras : affordable ALF? you're blowing my mind!

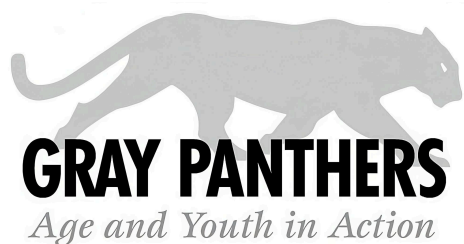
14:29:19 From Ellen Blackwell : Reacted to "Let's study Green Ho..." with ❤️

14:29:42 From Sharon Wallace : We need to make sure if/when any of us who are sent to the hospital we are there until we are better. Not just keep us there for three or four days to be sent back to the nursing homes that are not equipped to take care of us in any way. The last time I was in the hospital, I had been told I'd be there for at least three weeks to get rid of four infections however, I was told that, I was sent back to the nursing home the next day, and was only getting one antibiotic instead of four. When I asked about the other medications, I was told I didn't need them. When I asked about following up with the doctors I saw I at the hospital since that was on my orders, I was told that wasn't going to happen either.

14:29:43 From Joe Angelelli : Really enjoyed my visit to Thome Rivertown - it's such a great example of braiding of public and private funding and a "whole-of-government" approach that's needed everywhere. And it can be catalyst for economic development, as new models are developed in areas with large health disparities, and opportunity zones.

14:30:00 From Muse Omar : Reacted to "Hi everyone, I am Mu..." with 👍

14:30:02 From Muse Omar : Removed a 👍 reaction from "Hi everyone, I am Mu..."



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- 14:30:06 From Carrie Lejedal : Illinois is testing some income based assisted living.
- 14:31:34 From Karen Klink : Assisted Livings are the wild wild west! I agree with Dr. Wasserman that training and education and having the right people (Geriatricians) is so very important but I haven't seen an ALF willing to do this on their own, not saying there are none but they don't seem to have incentive, they are private pay here in California and they make a lot of money doing the same old...
- 14:31:54 From Karen Klink : Reacted to "affordable ALF? you'..." with 👍
- 14:31:59 From diana Lakis : Reacted to "Assisted Livings are..." with 👍
- 14:32:29 From Sharon Wallace : Will you be trying to have any Greenhouse Projects in NY?
- 14:32:44 From diana Lakis : Reacted to "Will you be trying t..." with 👍
- 14:33:23 From Susie Singer Carter : Replying to "Thank You , Anne. Do..."

Understood.. As we know there are major issues in oversight, accountability and enforcement... it feels like we have an opportunity to address these issues so that these great projects don't fall victim to bad actors who rely on the current system that is not working..

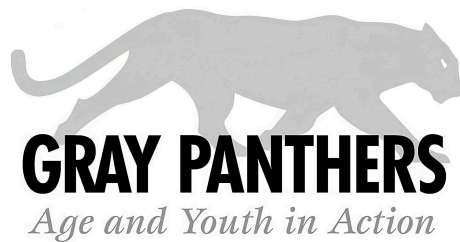
- 14:33:45 From diana Lakis : Reacted to "Understood.. As we k..." with 👍
- 14:34:50 From Dee Caras : Replying to "Assisted Livings are..."

same here in Virginia

- 14:35:00 From Susie Singer Carter : Replying to "@Susie Singer Carter..."

This is my biggest fear.

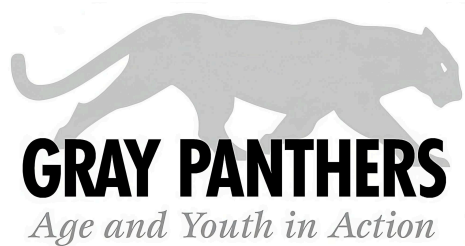
- 14:35:13 From Susie Singer Carter : Reacted to "In regards to "overs..." with 👍
- 14:36:24 From Karen Klink : That is Michigan, how do we find out in other states?
- 14:36:37 From Richard Gamache : Affordable Assisted Living CAN BE DONE! Aldersbridge Communities in RI is the state's largest provider of affordable (and Medicaid) assisted living with 3 communities across the state.



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- 14:36:40 From Isaac Longobardi : Thank you, Anne, Roger and Gray Panthers team! Awesome presentations! I learned a ton. Have to hop to another call now. ~Isaac, Moving Forward Coalition
- 14:36:52 From Karen Klink : Aren't most Green House Projects SNF's?
- 14:36:56 From Jonas Weitzman : Reacted to "Thank you, Anne, Rog..." with ❤️
- 14:36:56 From Joe Angelelli : Reacted to "Thank you, Anne, Rog..." with 👍
- 14:38:04 From Jack Kupferman : I have a question, comment.
- 14:38:23 From Dee Caras : would you repeat that please
- 14:39:04 From Dee Caras : after "lighter touch" than SNF
- 14:39:13 From jenine ferrari : Reacted to "Illinois is testing ..." with 👍
- 14:39:23 From Joe Angelelli : The PACE program (with a day program/clinic onsite) provides the clinical support to the Green Houses on the campus.
- 14:41:07 From Richard Gamache : St John's in Rochester NY has the Greenhouse model.
- 14:41:11 From Wendy Lustbader : Anne, you managed to capture the key points succinctly to an astounding degree. Yes to everyone — there is complexity here, but the fundamental concept of small houses works. I visited the first one in Washington State which is in a rural area. My husband saw the common area — a few elders sitting at the big table near the kitchen area, hanging out in avid conversation — and said, "I could live here!"
- 14:41:25 From Joe Angelelli : Reacted to "Anne, you managed to..." with ❤️
- 14:42:53 From diana Lakis : Reacted to "St John's in Rochest..." with 👍
- 14:43:08 From Drew Velting : Have any quality of life studies been conducted to provide more evidence of the benefit of the greenhouse model?
- 14:43:49 From michelle sabatino : Affordable &
accessible housing
- 14:44:33 From Lori Simon-Rusinowitz : ACL has a housing and health national resource center - that could be an avenue to work with CMS.
- 14:44:33 From Jonas Weitzman : Gotta dash - thank you for hosting @gray panthers.



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14:44:34 From Michelle Olson : There are few Green House Project communities in NY right now. In Rochester, around Albany and New York metro area. <https://jewishhome.org/news/green-house/> We definitely need to revamp our outdated institutional models to much smaller neighborhoods

14:45:02 From JOanne RADER : It is important to remember that as Anne says, there are models out there other less discussed models than the Green House, that can accomplish the same outcomes. Other titles and names to explore are the household, small house and neighborhood models. We should be open to exploring all variations.

14:45:20 From Richard Gamache : Reacted to "It is important to r..." with 👍

14:45:58 From Drew Velting : Thanks! That would be great

14:46:09 From Lori Simon-Rusinowitz : In addition to hard metrics, qualitative findings are critical. Interview and focus group data - quotes from real people - are very effective in speaking to policymakers.

14:46:28 From Maggie Calkins : Some Green House articles Reinhard, S., Hado, E., Bowers, B., Ryan, S., & DeVries, M. (2021). Empowered direct care worker: Lessons from the Green House staffing model (LTSS Choices, Issue).
<https://www.aarp.org/ppi/info-2022/ltss-choices-empowered-direct-care-worker.html>

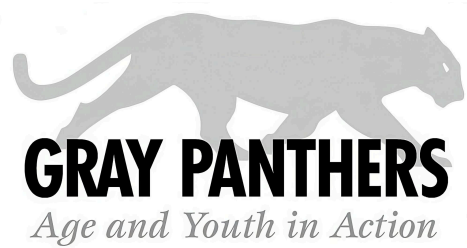
14:46:36 From Richard Gamache : Reacted to "Some Green House art..." with 👍

14:46:38 From Maggie Calkins : The Green House Project. (2020). The Green House Project COVID Study Report. The Green House Project.

14:46:51 From Maggie Calkins : Horn, S. D., Hudak, S. L., Barrett, R. S., Cohen, L. W., Reed, D. A., & Zimmerman, S. (2016). Interpersonal care Processes, falls, and hospitalizations in Green House and other nursing homes [Journal Article]. Seniors Housing and Care Journal, 24(1), 31-46.
<https://proxy.lib.miamioh.edu/login?url=https://search.ebscohost.com/login.aspx?direct=true&AuthType=cookie,ip&db=gnh&AN=EP120614540&site=eds-live&scope=site&profile=eds-cat-jy>

14:47:04 From Maggie Calkins : Grabowski, D. C., Afendulis, C. C., Caudry, D. J., O'Malley, A. J., Kemper, P., & Collaborative, T. R. (2016). The Impact of Green House Adoption on Medicare Spending and Utilization. Health Services Research, 51 Suppl 1(Suppl 1), 433-453.
<https://doi.org/10.1111/1475-6773.12438>

14:47:06 From diana Lakis : Thank you Carrie.



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14:47:14 From Joe Angelelli : In terms of Social Determinants of Health, the White House released a "Playbook" in November that focuses on the "whole of government" approach to addressing - it's a good playbook for exploring this question, where new model development can achieve improvements across many social determinants.

https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=&cad=rja&uact=8&ved=2ahUKEwiE_MKHpMyEAXV1EGIAHa5YC5sQFn0ECBAQAQ&url=https%3A%2F%2Fwww.hhs.gov%2Fabout%2Fnews%2F2023%2F11%2F16%2Fbiden-harris-administration-takes-action-improve-health-and-wellbeing-addressing-social-determinants-health.html&usg=AOvVaw2Ws6dYiSUfeVkpMohc60tJ&opi=89978449

14:47:17 From Maggie Calkins : Cohen, L. W., Zimmerman, S., Reed, D., Brown, P., Bowers, B. J., Nolet, K., Hudak, S., & Horn, S. (2016, Feb). The Green House Model of Nursing Home Care in Design and Implementation. *Health Serv Res*, 51 Suppl 1(Suppl 1), 352-377. <https://doi.org/10.1111/1475-6773.12418>

14:47:18 From Richard Gamache : Reacted to "Cohen, L. W., Zimmer..." with 👍

14:47:28 From Maggie Calkins : Afendulis, C. C., Caudry, D. J., O'Malley, A. J., Kemper, P., Grabowski, D. C., & Collaborative, T. R. (2016). Green house adoption and nursing home quality. *Health Services Research*, 51 Suppl 1(Suppl 1), 454-474. <https://doi.org/10.1111/1475-6773.12436>

14:47:29 From Joe Angelelli : Reacted to "Afendulis, C. C., Ca..." with 👍

14:47:33 From Sharon Wallace : Thank you I will look at the ones in Albany that is over two and a half hours north of where I am now

14:47:40 From Maggie Calkins : S Sharkey, S., Hudak, S., Horn, S., James, B., & Howes, J. (2011). *Frontline Caregiver Daily Practices: A Comparison Study of Traditional Nursing Homes and The Green House Project Sites* (Vol. 59). <https://doi.org/10.1111/j.1532-5415.2010.03209.x>

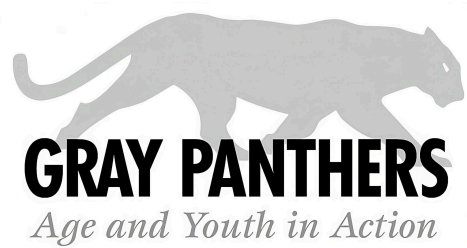
14:48:40 From Carrie Leljedal : Sharon, there is also a green house model in NYC. You can always reach out the Green House Project and they can connect you with facilities.

14:49:51 From Drew Velting : Reacted to "Afendulis, C. C., Ca..." with 👍

14:49:51 From Lori Simon-Rusinowitz : Is this webinar being recorded, with the chat (there are many great resources there)?

14:49:55 From Drew Velting : Reacted to "Cohen, L. W., Zimmer..." with 👍

14:49:55 From Marla Carter : What about on the House side?



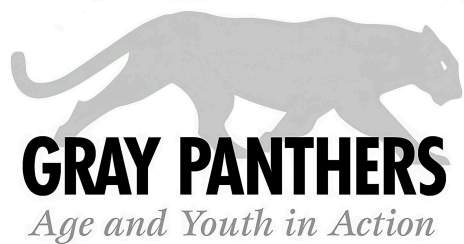
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- 14:50:01 From Drew Velting : Removed a 👍 reaction from "Afendulis, C. C., Ca..."
- 14:50:20 From Michelle Arnot : Yes this is being recorded with the chat
- 14:50:41 From Alex Spanko : Hey all, I needed to listen on the phone for a bit but I'm here now to share some research:
- 14:50:43 From Alex Spanko : <https://thegreenhouseproject.org/resources/research/>
- 14:50:51 From Joe Angelelli : Reacted to "https://thegreenhous..." with 👍
- 14:50:57 From Michelle Olson : 🙌🙌🙌 Love that
- 14:51:34 From Alex Spanko : Some highlights — improved quality of life and care metrics, improved staff satisfaction, lower workforce turnover, and more
- 14:52:29 From Alex Spanko : Also we are working with the state of NY to hopefully tap into that \$50 million in funding for small-home transformations — and we do have Green House communities currently operating in Rochester and Cohoes, but not in the metro area
- 14:53:25 From Carrie Leljedal : My mistake I thought that there was a Green House in NYC
- 14:53:34 From Alex Spanko : The Sarah Neuman campus in Mamaroneck does have a wing with individual Green House "households," but it's part of a larger institutional building — that said, they did an amazing job to change the culture
- 14:53:41 From Lori Simon-Rusinowitz : When is the hearing in March?
- 14:53:55 From Alex Spanko : There's a proposed post-acute only Green House community in Manhattan, but that's just in the development phase
- 14:54:05 From diana Lakis : Reacted to "My mistake I thought..." with 👍
- 14:54:19 From Michelle Olson : Replying to "Also we are working ..."

What happening at the New Jewish Home?

- 14:54:33 From diana Lakis : Reacted to "There's a proposed p..." with 👍
- 14:54:42 From Michelle Olson : Replying to "My mistake I thought..."



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I did too

14:55:37 From Alex Spanko : Replying to "Also we are working ..."

The post-acute center for excellence is a New Jewish Home project, currently only proposed. But the Sarah Neuman campus in Mamaroneck is also part of the New Jewish Home

14:56:38 From diana Lakis : Thank you Alex from Sen. Persaud's office.

14:56:48 From Michelle Olson : Replying to "Also we are working ..."

Oh, I thought that was moving forward as part of the GHP. Thank you. We really need more options--as does every state.

14:57:04 From jenine ferrari : Reacted to "Thank you Alex from ..." with 👍

14:57:34 From Alex Spanko : Replying to "Also we are working ..."

It will hopefully move forward! But there are a lot of moving parts as you can imagine

14:57:47 From Michelle Olson : Reacted to "It will hopefully mo..." with 👍

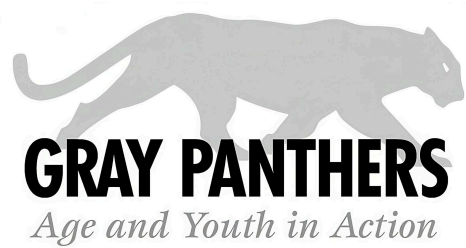
14:58:08 From Alex (Senator Persaud's Office) to Emily Trask(Direct Message) : Hi Ms. Emily, Is there anyway you can email me the slides so i can include with my report to the senator?

Email: Cuevas@nysenate.gov

14:58:25 From Dee Caras : PACE in Virginia is too expensive so only an option for those with Medicaid

14:58:46 From michelle sabatino : Thank you

14:58:57 From JOanne RADER : Along with housing, the first part of the project is really important and that is that we need to reimagine the culture of caring so that it is person directed. Building new buildings without reeducation of staff and corporations, owners will not get results we want



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14:58:57 From Agnes Kariuki : Thanks for joining and got to know about green houses for elderly, in Kenya our government prefer the elderly to be taken care by family members at their own homes, but we have few ones run by Catholic churches, we only one run by our government.

Some of our older persons are suffering in their homes being neglected by family members

14:59:12 From Joe Angelelli : Reacted to "Along with housing, ..." with 👍

14:59:15 From Emily Trask to Alex (Senator Persaud's Office)(Direct Message) : Sure!

14:59:16 From Peg Graham : Great discussion, great energy!

14:59:24 From Emily Trask to Alex (Senator Persaud's Office)(Direct Message) : Thanks for your participation today!

14:59:50 From Agnes Kariuki : Mostly we have daycare center for elderly

14:59:50 From Susie Singer Carter : Thanks so much everyone as always!

14:59:53 From Joe Angelelli : Reacted to "Affordable Assisted ..." with 👍

14:59:55 From diana Lakis : Replying to "Thanks for joining a..."

Thank you for joining us.

14:59:58 From jenine ferrari : Wonderful hour❤️!

14:59:59 From Wendy Lustbader : Reacted to "Along with housing, ..." with ❤️

15:00:04 From Maggie Calkins : Thanks everyone

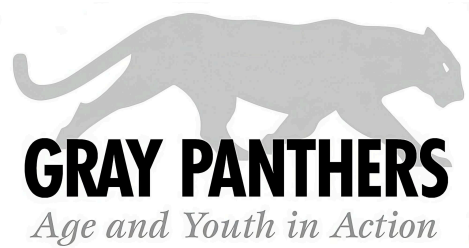
15:00:04 From Sharon Wallace : Thank you everybody

15:00:10 From Joe Angelelli : Thanks all!

15:00:12 From Joan Cavanaugh, CSW : Thank you, most informative.

15:00:21 From Michelle Olson : Thank you!

15:00:22 From Agnes Kariuki : I run one kibera daycare center for the elderly in kibera informal settlements Nairobi Kenya Agnes



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- 15:00:24 From Sharon Wallace : Stay safe akk
- 15:00:26 From Lori Simon-Rusinowitz : Many thanks - it's great that there is so much interest.
- 15:00:34 From Agnes Kariuki : Thanks you very much